

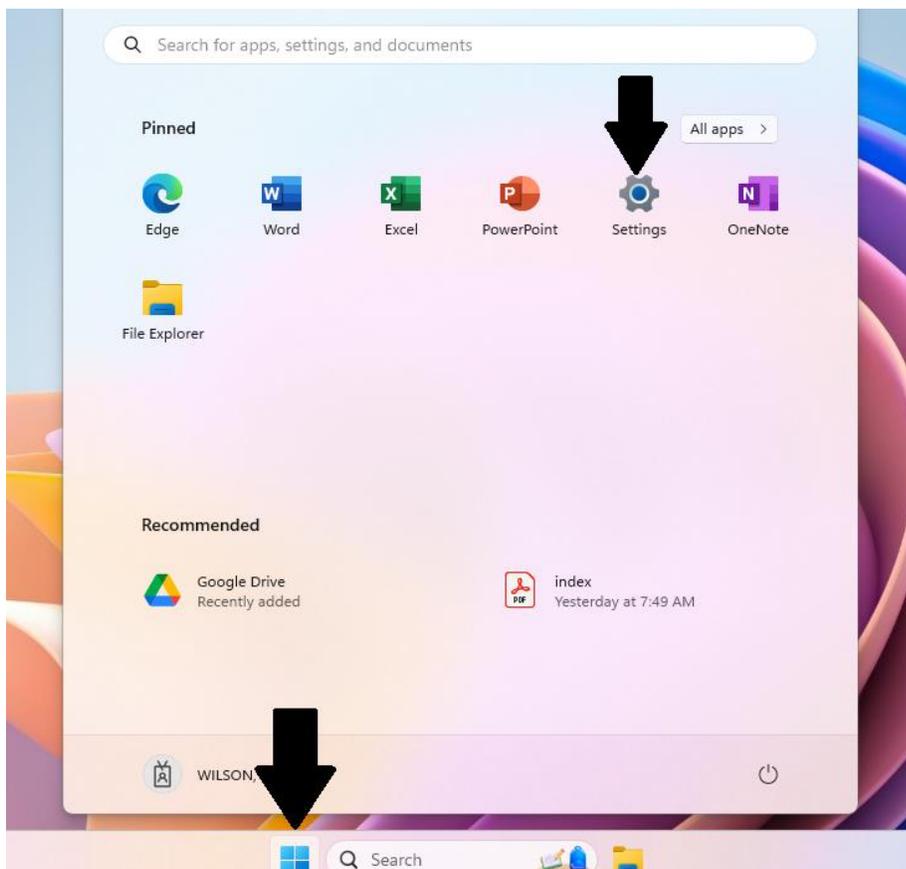
# WASecureBrowser - Turning off Background Apps

Upon opening the WaSecureBrowser, you may receive an error message stating that some applications need to be closed.

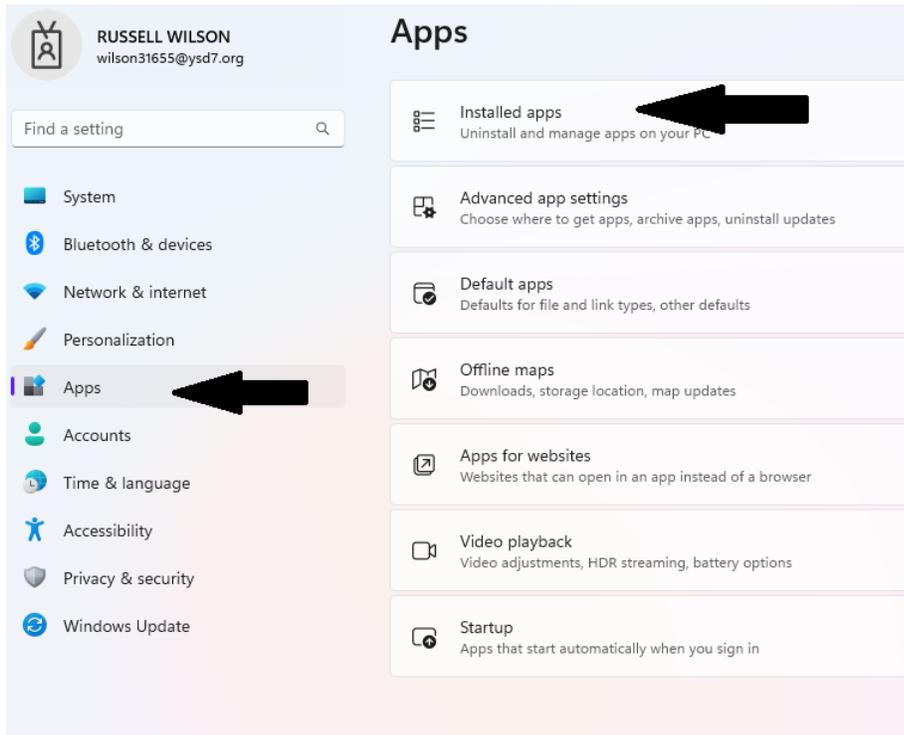
In some cases, the application listed in the error message may be visible (e.g. Google Chrome). In this case, close the WaSecureBrowser, and then close the listed visible applications.

In other cases, the listed application may be running in the background, and is not visible.

Launch the Windows Settings app.

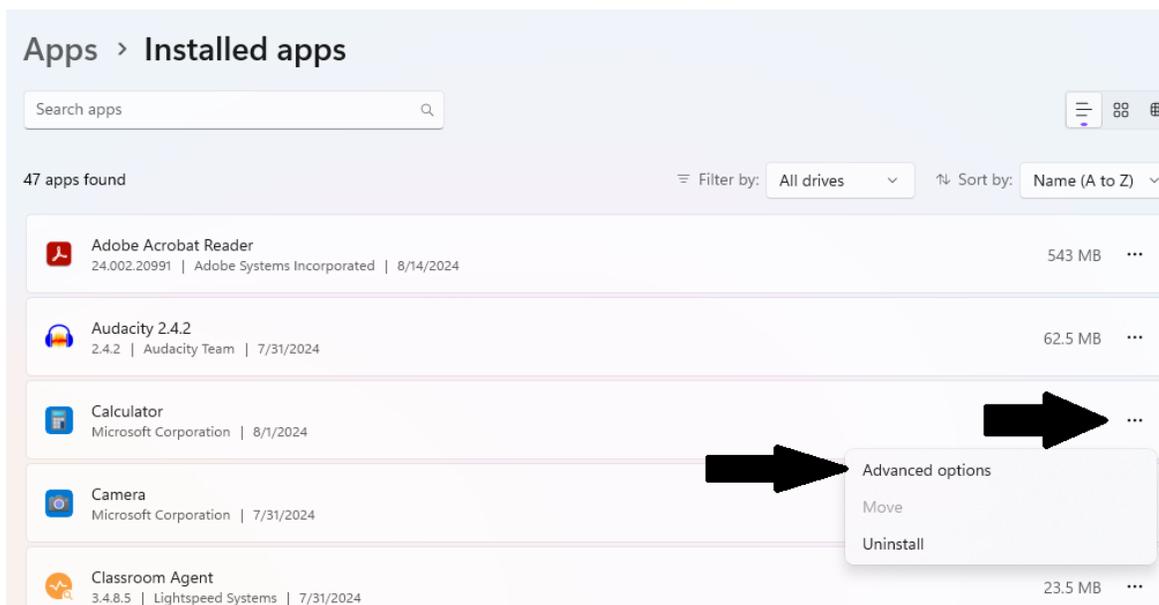


Click "Apps" on the left sidebar, then "Installed apps."

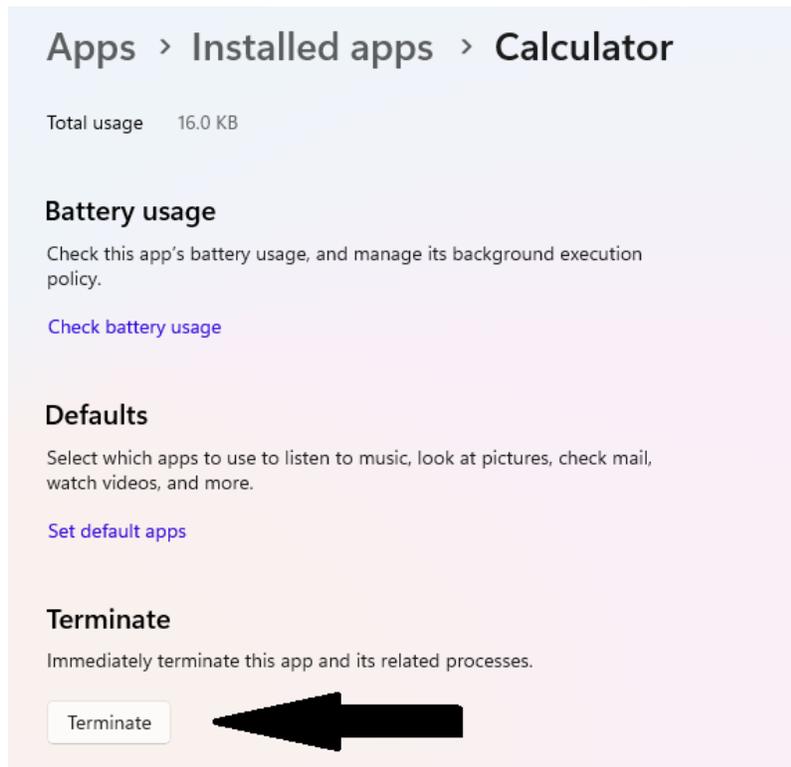


Locate the app, then click the "three-dots" button to the right of the app's name and select "Advanced options."

If the "Advanced options" option is not available, then the app does not support managing its background app permission.



Click the Terminate button to close all process of that application



After turning off the necessary background applications, close the Background apps window and reopen the WaSecureBrowser.