If you discover that you have no sound and/or your microphone isn't functioning on your computer, please follow the steps below to ensure that your audio inputs and outputs are correctly configured.



From the start menu, select "Settings".

In Windows Settings, select "System".



In System Settings, select "Sound".

*	Y6LM2ZW2 Latitude 3190 Rename
	Display Monitors, brightness, night light, display profile
d»)	Sound Volume levels, output, input, and devices
0	Focus Reduce distractions

In Sound settings, select the output device you want to use for audio. In the example below, we'll select "Speakers/Headphones (Realtek Audio)".

Output	
4))	Choose where to play sound Apps might have their own settings
	Speakers/Headphones Realtek(R) Audio
	Pair a new output device

After selecting the output device, test audio playback by clicking in the lower right-hand corner, where the Wi-Fi and battery icons are. There should be slider that allows you to change the volume.



If you don't hear audio from the selected device, or if the dropdown list under "Choose your output device" lists "No output devices found", go to the advanced tab in the sound settings, and click on All sound Devices

		Microphone Realtek(R) Audio	>
	System Bluetooth & devices	Pair a new input device	Add device
-	Network & internet	Volume	Q 100
/	Personalization		
	Apps	Advances	
•	Accounts	Trouble common sound problems	Output devices Input devices
D	Time & language		
X	Accessibility	All sound devices Turn devices on/off. troubleshoot. other options	>
P	Privacy & security		
8	Windows Update		>
		More sound settings	ß

For this example: Once inside, click on the Realtek audio device and make sure it is enabled. It should say "Don't Allow" if it is enabled.

System > Sound > All sound devices



